

## Understanding Your Surgery Billing

Thank you for choosing Great Lakes Surgical Center (GLSC) for your surgery. We include the following description so all of our patients will be aware of their financial obligations prior to surgery and so there are no surprises and or misunderstandings.

You will receive three (and perhaps four) separate bills: one from your surgeon, one (maybe two) from anesthesia and one from GLSC. Governmental and insurance regulations require that each member of the team send you a separate bill and collect payment independently.

The reason that you may receive one or two bills for anesthesia is that in some cases an Anesthesiologist (physician) alone cares for you (one bill) and in other cases an Anesthesiologist and a Certified Registered Nurse Anesthetist cares for you (two bills). The amount that you or your insurance company pays for anesthesia care is the same regardless of whether you receive one or two bills.

Great Lakes Surgical Center collects any co-payments, un-met deductibles and co-insurance amounts for the facility fee on the day of surgery. Co-payments, un-met deductibles and co-insurance amounts due to the other providers will be billed separately. Please note that the amounts collected on the day of surgery are estimated based on information provided by your insurance company (and will appear on the explanation of benefits you receive from them). If the estimated amount we collect from is less than you paid we will bill you for the difference, if it is more we will refund you the difference to you.

We will call you prior to surgery with the amount due on the day of surgery. Make checks payable to 'Great Lakes Surgical Center'. We also accept cash, VISA, MasterCard and Care Credit.

It is the patients responsibility to insure any needed authorization or pre-certification for surgery is completed prior to surgery. We encourage you to also contact your surgeon, anesthesia and your insurance company if you have any questions about your financial obligations or invoices received. Some useful numbers:

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|---|-------------------------------|
| * <b>Great Lakes Surgical Center, LLC</b> | <b>(248) 223-9925</b>         |
| * <b>GLSC Anesthesia</b>                  | <b>(800) 853-8989</b>         |
| * <b>Ambulatory Surgery Consultants</b>   | <b>(724) 786-8086</b>         |
| * <b>Surgeon</b>                          | <b>Contact your physician</b> |

If you do not have insurance, you are responsible for the entire facility, surgeon, and anesthesia fees. You will need to arrange payment with each entity separately.

We hope this information is helpful in assisting you in planning for your visit to the surgery center. It is our goal to reduce or eliminate any stress in the discussion of financial matters. Please call us at (248) 223-9925 if you have any further questions.

**Thank you again for choosing Great Lakes Surgical Center, we look forward to seeing you soon.**

[www.greatlakesasc.com](http://www.greatlakesasc.com)